

The emergency sector's performance depends on resilience & flexibility to evolve as economic, learning, technology, legal & social landscapes change.



**June Isaacson Kailes,
Disability Policy Consultant**

Training: Maximizing the ROI!

Getting It Right-California

Irvine 6/6 & Sacramento 6/8/17



Logos: PIDS, Portlight, Cal OES, Pacific ADA Center, CFILC

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CMIST

Old

Updated

- **C**ommunication

- **C**ommunication

- **M**edical

- **M**aintaining Health

- **M**aintaining
Independence

- **I**ndependence

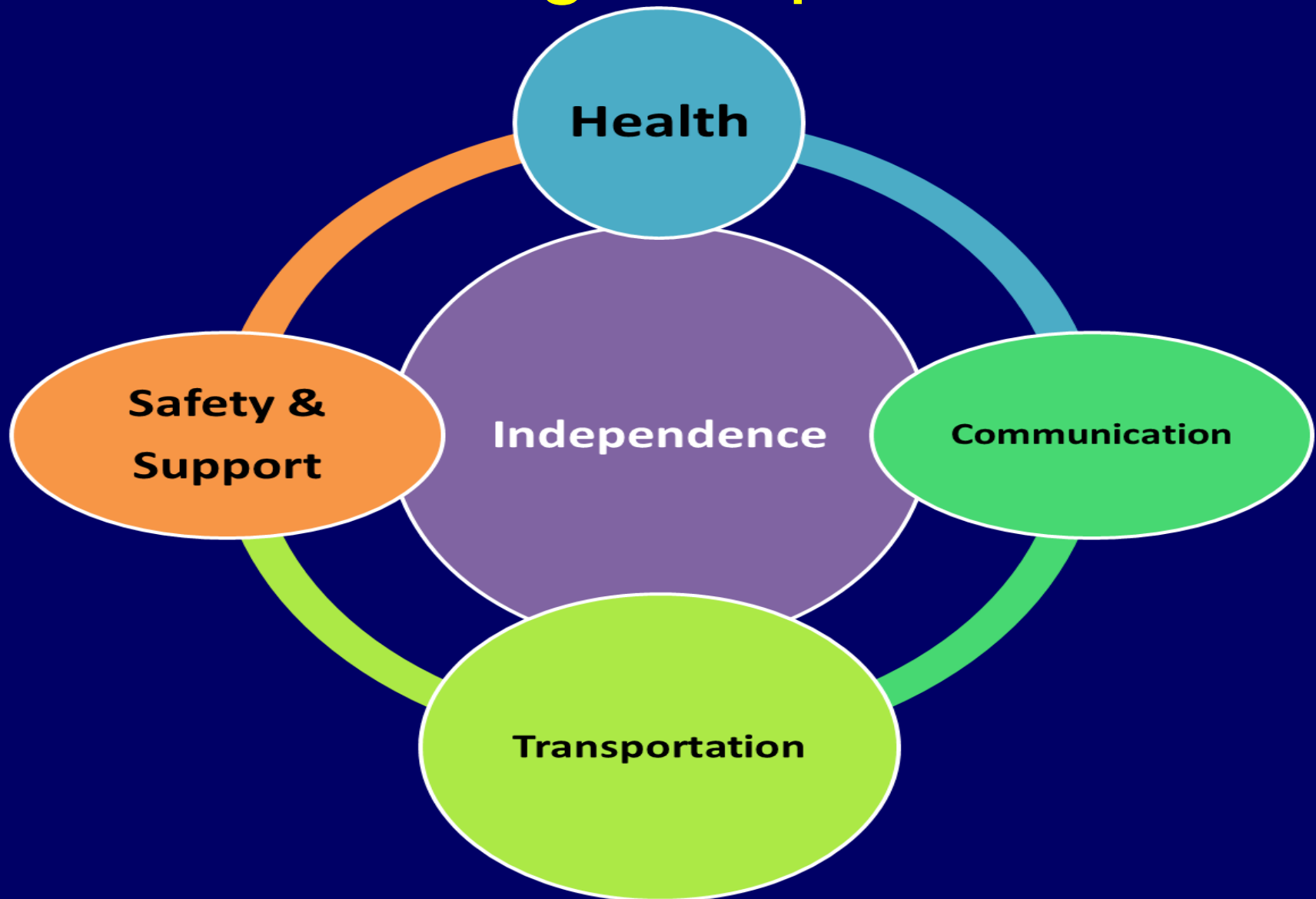
- **S**upervision

- **S**upport & **S**afety

- **T**ransportation

- **T**ransportation

Maintaining Independence



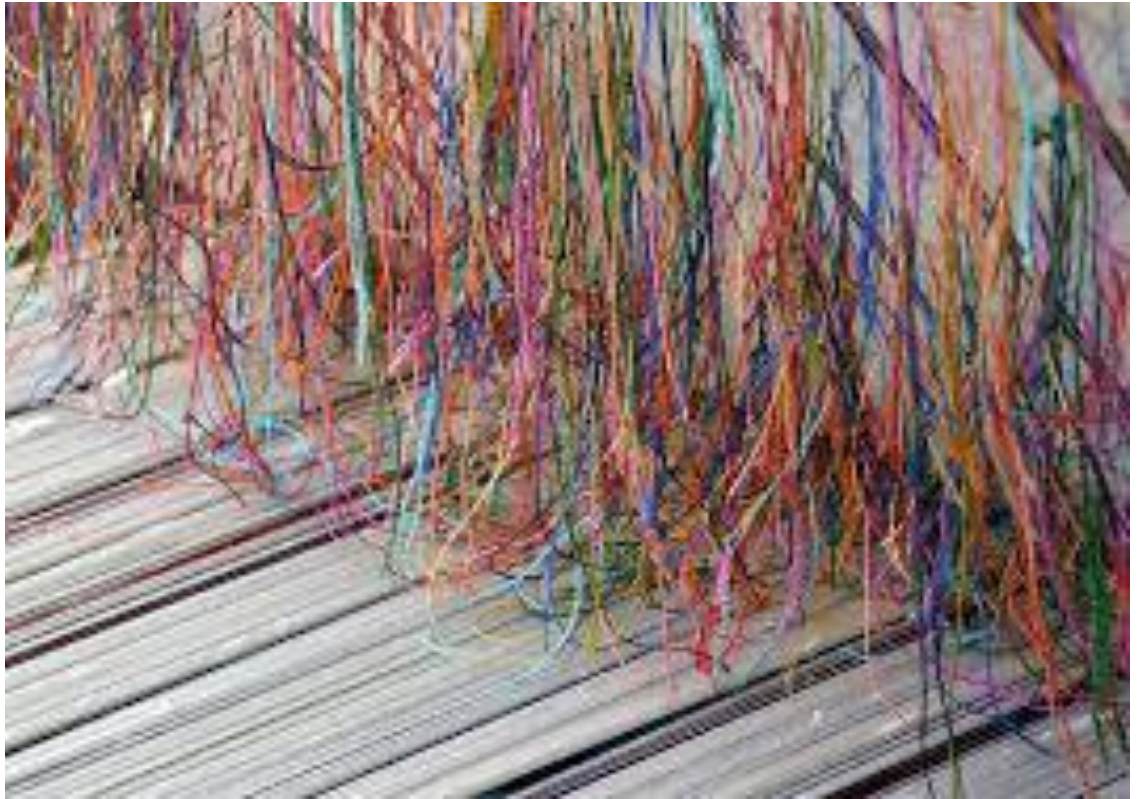
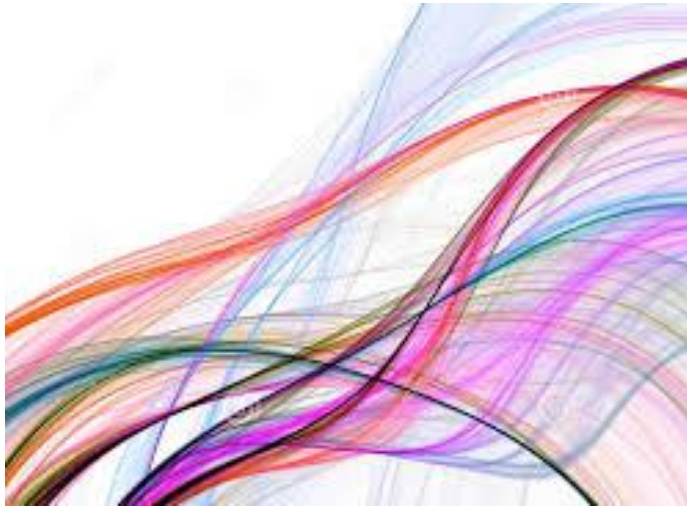
Dogma – can quickly rot on the shelf. It needs to come with an expiration date!

**June Isaacson Kailes,
Policy Consultant
06.16.16**

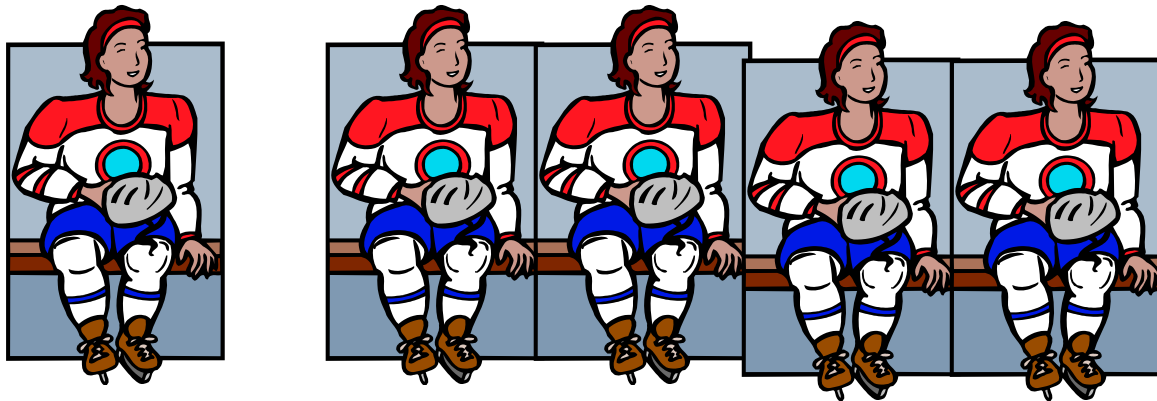


Modernize training

- 1. Refresh content & materials frequently**
- 2. Train teams**
- 3. Elevate importance of exercises**
- 4. Use spaced reinforced interval learning**
- 5. Equal emphasis on just in time training**
- 6. Use evaluation methods that measure performance, impact& outcomes**



The player's bench is constantly changing, but a concise, common playbook is needed by all.



National Response Framework, January 2008

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Activate Training Real Relevant Rs
Refresh, Rebalance, Reinvent,
Redefine, & Realign

**If you always do
what you always did,
you always get
what you always got.
Is that enough?**

The goal is not just lessons observed, documented, or heard about, but lessons repeatedly applied, so we can eventually claim them as lessons actually learned.

June Isaacson Kailes,
Disability Policy Consultant

"One thing you can't
recycle is wasted time."

Anonymous

Don't waste peoples'
time -